Client feedback form



We want to make it easy for you to provide feedback to us about our services.
Simply fill out this form and send it to the Residential Tenancies Authority (RTA), GPO Box 390 Brisbane Q 4001. If you prefer, you can phone the RTA on 1300 366 311.
Today's date
Would you like to:
make a suggestion about our service compliment our service
Would you like to receive a response?
If you would like a response to your feedback, please provide your contact details
Preferred contact method?
Phone Email In writing to the address provided
Title Mr Mrs Miss Miss Ms
First name Last name
Client ID (if known)
Phone Email
Postal address Postcode
Feedback
Please provide a summary of your suggestion/compliment
We take all feedback seriously. If you have asked for a response, we will contact you within 7–10 working days of receiving your feedback. Your information will be treated confidentially.
Thank you for your time and comments.
Chief Executive Officer
Residential Tenancies Authority
Internal use only
DTA officer

Due date

Feedback received