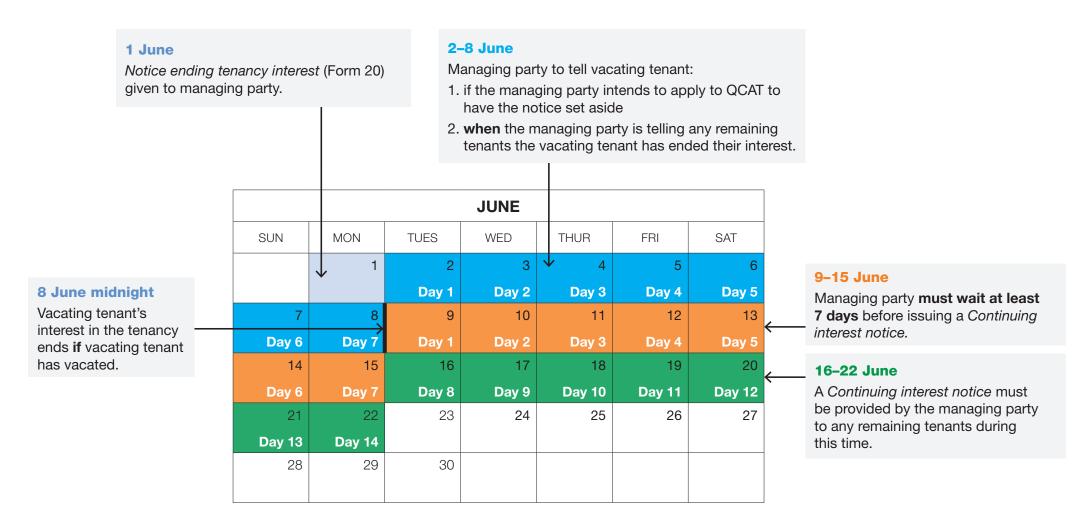
Timeframes for process relating to tenants experiencing DFV



Note: When you calculate dates for notices, where the notice period is in days, weeks or months, you must not count the day the notice is served. If the notice period starts or ends on a weekend or public holiday, then the start or the end of the notice period will be on the next business day.