

**We want to make it easy for you to provide feedback to us about our services.**

Simply fill out this form and send it to the Residential Tenancies Authority (RTA), GPO Box 390 Brisbane Q 4001.

If you prefer, you can phone the RTA on 1300 366 311.

Today's date

Would you like to:

make a suggestion about our services

compliment our services or staff

For information on submitting a complaint, please visit our [complaints webpage](#).

Would you like to receive a response?  Yes  No

**If you would like a response to your feedback, please provide your contact details**

Preferred contact method?

Phone  Email  In writing to the address provided

First name/s  Last name

RTA ID (if known)

Phone  Email

Postal address  Postcode

The RTA collects your personal information for the purpose of carrying out the RTA's functions under the *Residential Tenancies and Rooming Accommodation Act 2008*. For more information see the RTA's [privacy plan](#) on the RTA website.

**Feedback**

Please provide a summary of your feedback (e.g. suggestion or compliment).

We take all feedback seriously. If you have asked for a response, we will contact you within 7-10 working days of receiving your feedback. Your information will be treated confidentially.

Thank you for your time and feedback.

Chief Executive Officer  
Residential Tenancies Authority



**Other languages:** You can access a [free interpreter service](#) by calling the RTA on 1300 366 311 (Monday to Friday, 8:30am to 5:00pm).

**Internal use only**

RTA officer		Division	
Feedback received		Due date	

